

Meet

Inform

Interact

Collaborate

## Marratech Quick Install Guide

### System/Network Requirements

- Pentium III with 256MB RAM
- Windows 98 or Later
- 128Kb/s Upload Speed
- Headset (Web-cam optional)
- Also see below links for more details  
<http://www.marratech.com/technical.html#windowspc>  
[http://www.marratech.com/sysreq\\_pro.html](http://www.marratech.com/sysreq_pro.html)

### Marratech Pro Client Installation

- Install web cam and drivers before installation
- Download client software from [www.marratech.co.uk](http://www.marratech.co.uk)
- Once downloaded, double click mpro41setup.exe
- Follow on screen instructions

### Connecting from Marratech Pro Client

Launch the Marratech Pro Client, either directly from the install or from 'Start', 'Programs', 'Marratech Pro 4.1', then 'Marratech Pro 4.1'.

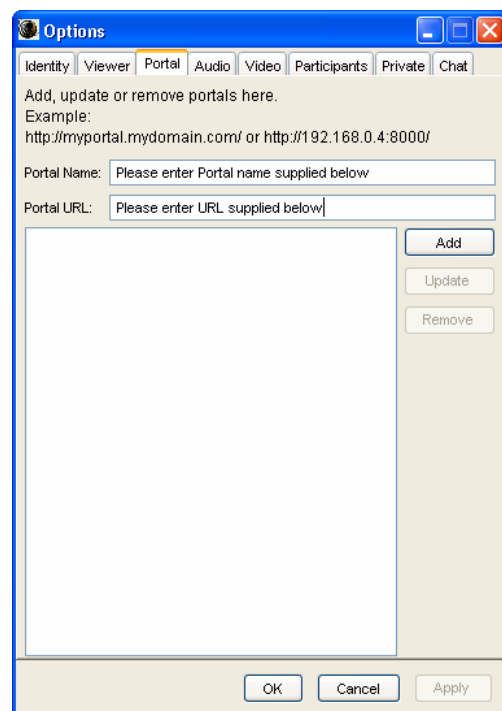
The Marratech client will start and you will see the following screen:



From the 'Viewer' window (the smaller of the two on the above picture) complete the following steps:

- Select, 'Tools', 'Options', 'Portal'

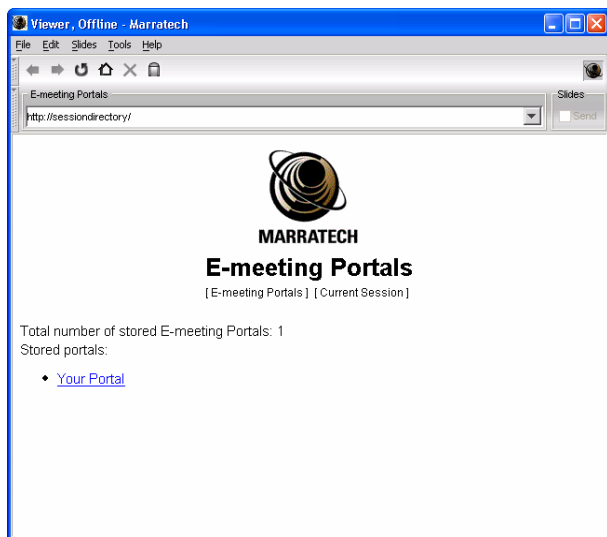
You will now see the Options, Portal window below



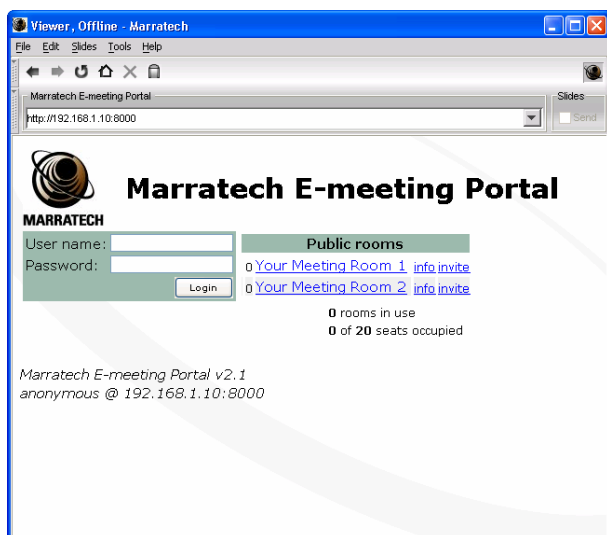
- Enter Portal Name: **UK**
- Enter Portal URL: <http://portal-uk.marratech.com>
- Click, 'Add', 'Apply' and 'OK'



You will now see your Portal name in the viewer window. If not, click your home button ('House' icon).



Clicking the Home button will lead you to the following page:



Please click our Assistance and Demonstrations room.

## Firewall

You may need to configure your firewall to receive data. Please see below information regarding your portal:

- IP Address: 213.187.221.16
- TCP ports: 80 (for http) and 443 (for https)
- UDP ports: 52000 to 52999

As all traffic is initiated from the client, it is recommended that any firewalls are set up with Dynamic State rules. This means the firewall will only be open when the service is actually used from the inside.

## Communicating

Once you are in the meeting room, use the following buttons to control your communication.



Turns your web-cam on/off, if installed

Turns your local audio on/off, so you can hear participants

Turns your microphone on/off, so participants can hear you

## Audio

If you are having problems with your audio please try these steps:

- Make sure the headset is functioning and is connected correctly.
- Press the correct buttons described above (Highlighted – On)
- If your headset has a volume or mute control within the cable, check they are turned on
- Check in your control panel (sounds & audio) that 'volume control' and 'microphone' is not muted.
- Go to "Tools", "Options", "Audio", check Input/Output volume and devices are correctly configured, and use test function for verification. To use the test function select it, then press 'record', speak for a few seconds, then stop and playback recording.

**For support, please email [support@marratech.co.uk](mailto:support@marratech.co.uk) or speak to your Marratech contact.**

